Digital Music Services

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Outline

- Evolution of digital music research
- Overview of today's digital music services
- Control points
- Control point constellations
- Triggers and scenarios

Evolution of digital music research

September 2004

- Scope of research limited to online PC-download services (P2P and Web)
- Analysis focused on centralized (client/server) vs decentralized (P2P) services and the tension between authorized and unauthorized services

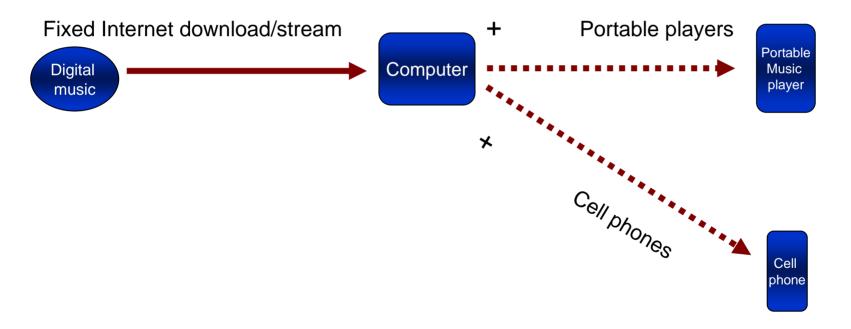
January 2005

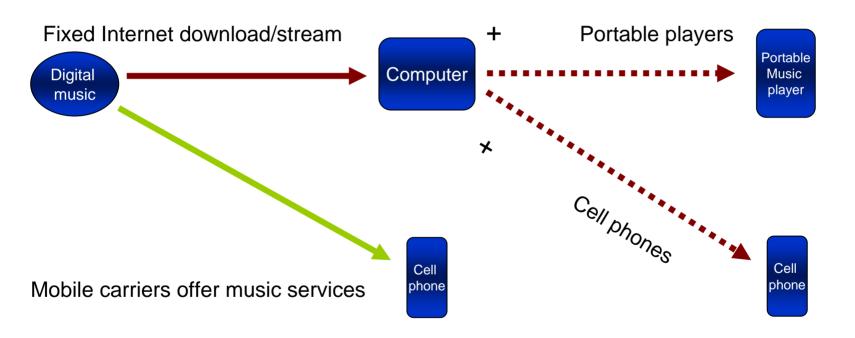
Scope expands to include online streaming services and mobile (cell phone) services

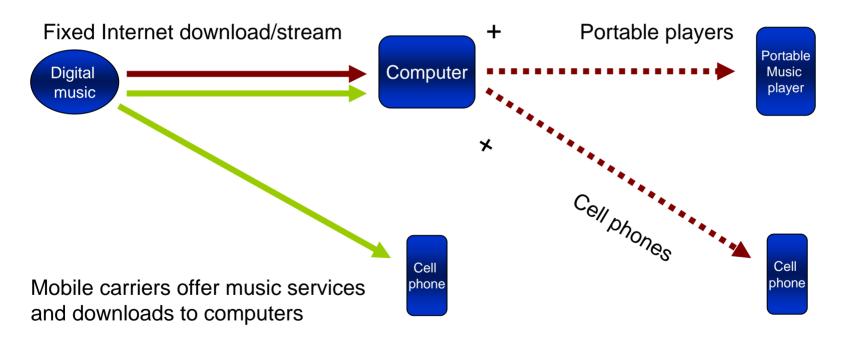
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- Scope expands further to include multi-channel (Internet + cellular) offerings
- Control points & constellations have changed
- Analysis is focused on the shift from fixed online to mobile services

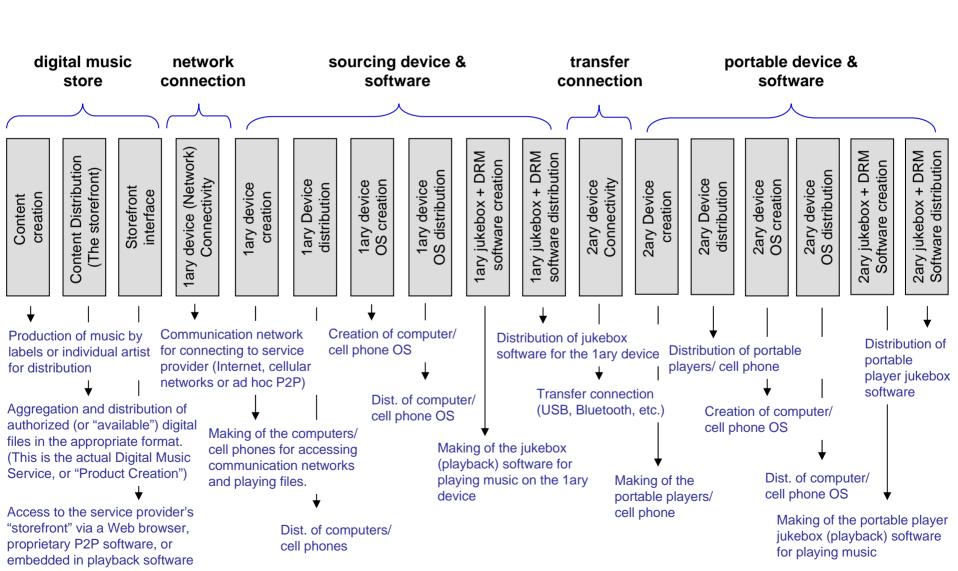




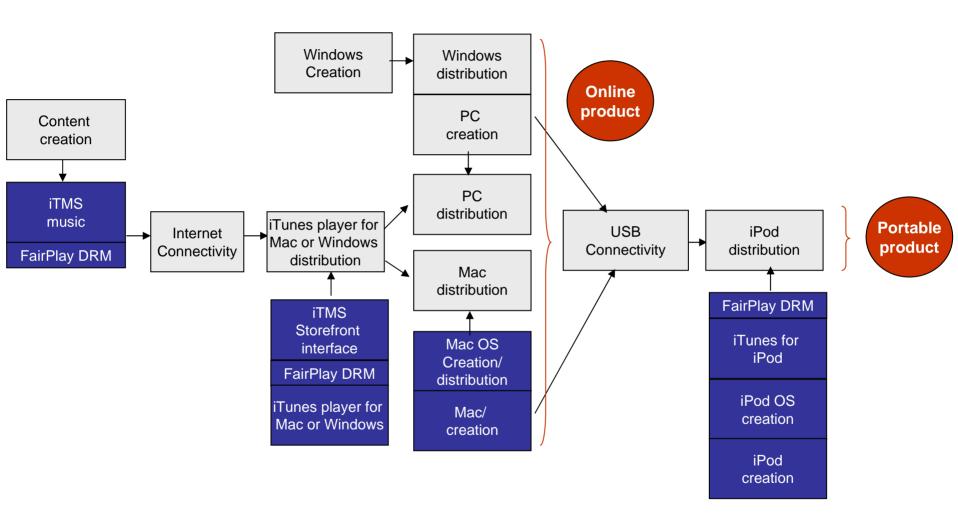




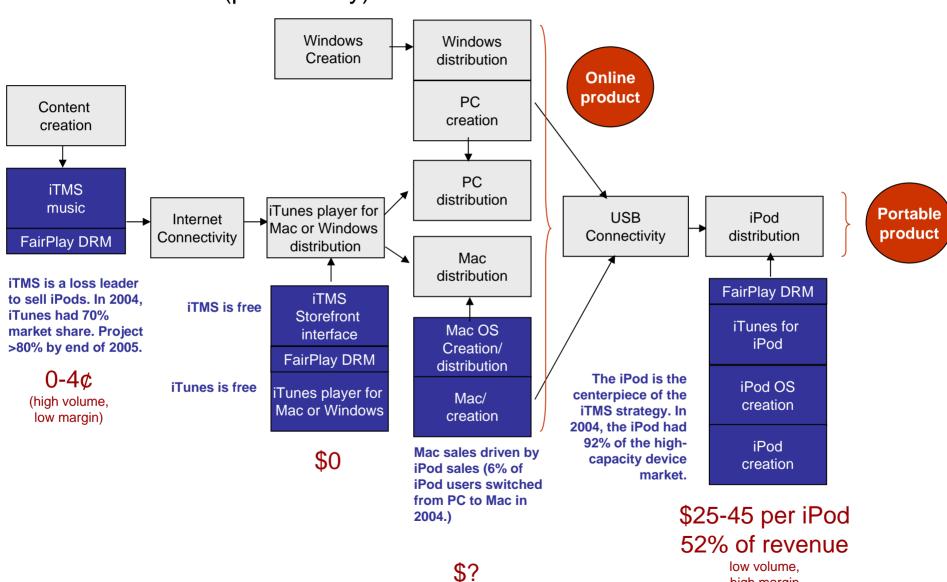
Control points



Control point constellations – e.g., iTunes Music Store

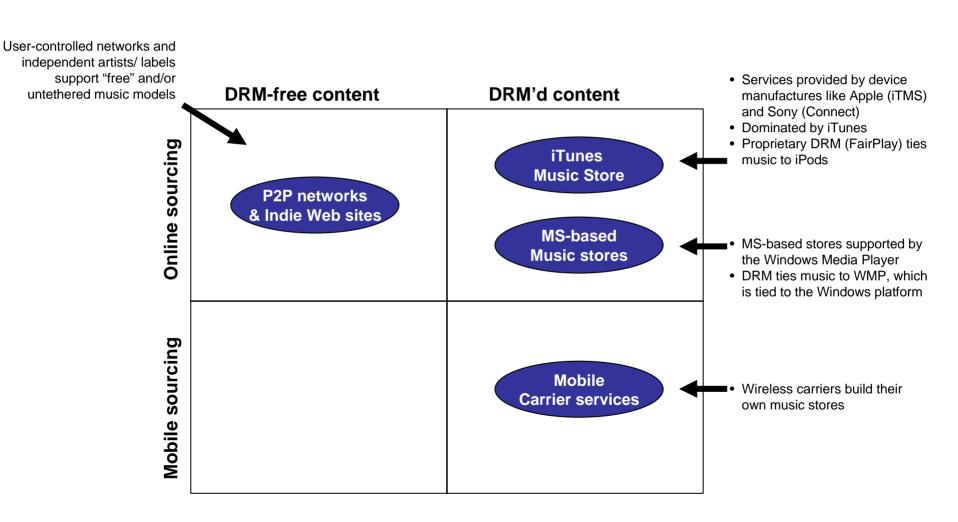


Control point constellations - e.g., iTunes Music Store Value annotation (preliminary)



high margin

Control point constellations Key categories



Demand

Scarcity

Triggers – threatening the iPod model

- iTunes + iPod model dominates (authorized) digital music today
- The model is based on the dominance of the iPod as the destination device
- Two key triggers threaten the popularity of the iPod

1. MS PlaysForSure initiative

- WMP-supported online stores and devices are endorsed with the PlaysForSure logo
- Brings an end-to-end perception to MS-based services
 - PlaysForSure stores + PlaysForSure devices
- iPod may lose some market share to MS-PFS devices
- Related trigger MS Janus enables portable subscription services

2. Device convergence

- As handsets improve, expect the cell phone to replace the iPod as the primary device for mobile playback
- As networks improve, the cell phone may also replace the computer as the primary device for mobile sourcing
- Related triggers ringtones (& radio) help transform the phone into a musical device

Scenarios – how will Apple respond?

- 1. license FairPlay DRM
 - to other handset manufacturers
 - iTMS music playable on other portable devices
 - to handset manufacturers
 - Apple has licensed FairPlay to Motorola
 - Without mobile sourcing, carriers are resisting
- 2. Create an iPhone
 - Apple makes its own phone that replaces the iPod
 - The smaller iPods are marketed as a complementary device (not a substitute) for music only
 - Without mobile sourcing, carriers would resist this too
- 3. Create an iPhone + mobile network
 - Apple bypasses carriers
 - iPhone + Apple MVNO
 - iPhone + WiFi/WiMax